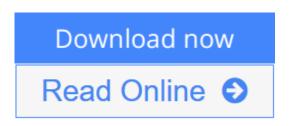


# Hospital and Healthcare Security, Fifth Edition

By Russell L. Colling, Tony W. York



# **Hospital and Healthcare Security, Fifth Edition** By Russell L. Colling, Tony W. York

Hospital and Healthcare Security, Fifth Edition, examines the issues inherent to healthcare and hospital security, including licensing, regulatory requirements, litigation, and accreditation standards. Building on the solid foundation laid down in the first four editions, the book looks at the changes that have occurred in healthcare security since the last edition was published in 2001. It consists of 25 chapters and presents examples from Canada, the UK, and the United States. It first provides an overview of the healthcare environment, including categories of healthcare, types of hospitals, the nonhospital side of healthcare, and the different stakeholders. It then describes basic healthcare security risks/vulnerabilities and offers tips on security management planning.

The book also discusses security department organization and staffing, management and supervision of the security force, training of security personnel, security force deployment and patrol activities, employee involvement and awareness of security issues, implementation of physical security safeguards, parking control and security, and emergency preparedness.

Healthcare security practitioners and hospital administrators will find this book invaluable.

#### FEATURES AND BENEFITS:

\* Practical support for healthcare security professionals, including operationally proven policies, and procedures

\* Specific assistance in preparing plans and materials tailored to healthcare security programs

\* Summary tables and sample forms bring together key data, facilitating ROI discussions with administrators and other departments

\* General principles clearly laid out so readers can apply the industry standards most appropriate to their own environment

#### NEW TO THIS EDITION:

\* Quick-start section for hospital administrators who need an overview of security issues and best practices

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#### **Editorial Review**

Review

"No other healthcare professionals have created a complete text on healthcare security; it stands alone."?Dan Krefting, Corporate Manager, Security & Protection Services, Provincial Health Services Authority, Vancouver, BC, Canada

"This book gives a great overview of the issues inherent to healthcare and hospital security, and shows what makes it unique. It offers readers an understanding of how to create a great security operation or department."?Bonnie Michelman, Director of Police, Security, and Outside Services, Massachusetts General Hospital, Boston, MA

"*Hospital and Healthcare Security* has served as an industry resources since its first publication several decades ago. In the fifth edition, coauthors Russell Colling and Tony York carry on that tradition.... This newest edition is the best single resource for the healthcare security practitioner."--Security Management magazine

#### About the Author

Russell L. Colling, CPP, CHPA, M.S. Security Management - Michigan State, has worked for over 40 years in healthcare administration and healthcare security management and is also the founding president of the International Association for Healthcare Security and Safety (IAHSS). Mr. Colling was formerly the Executive Vice President of Security Services at Hospital Shared Services of Colorado. He has authored two books with the Joint Commission for Accreditation of Healthcare Organizations (JCAHO) and also has extensive experience in security litigation cases.

Tony W. York, CPP, CHPA, has over twenty years' experience administering healthcare security programs and is chief operating officer for HSS Inc., a specialized security firm based in Denver. York, who is board certified in security management, holds the Certified Protection Professional (CPP) designation and the Certified Healthcare Protection Administrator (CHPA) designation. A past president and board chair of the International Association for Healthcare Security & Safety (IAHSS), York chairs the Council on Guidelines. This council produces the Healthcare Security Industry Guidelines and Healthcare Security Design Guidelines. A regular contributor to the advancement of the healthcare security field, York is recognized internationally as an industry expert and is a frequent lecturer and author on healthcare security and leadership. A native of North Carolina, he earned a B.S. degree in Criminal Justice from Appalachian State University, an M.S. in Loss Prevention & Safety from Eastern Kentucky University, and an MBA from the University of Denver.

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