



User and Task Analysis for Interface Design

By JoAnn T. Hackos, Janice C. Redish



User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish

"Hackos and Redish wisely offer us the three things we most need about user and task analysis: practical advice, practical advice, and practical advice." -Ben Shneiderman, University of Maryland

"This book is well written, thorough, and loaded with techniques, examples, and resources that bring analysis to everyone." -Marcia L. Conner, Director of Usability & Learnability PeopleSoft, Inc.

User and Task Analysis for Interface Design helps you design a great user interface by focusing on the most important step in the process -the first one. You learn to go out and observe your users at work, whether they are employees of your company or people in customer organizations. You learn to find out what your users really need, not by asking them what they want, but by going through a process of understanding what they are trying to accomplish.

JoAnn Hackos and Janice (Ginny) Redish, internationally known experts in usable design, take you through a step-by-step process to conduct a user and task analysis. You learn:

- * How interface designers use user and task analysis to build successful interfaces
- * Why knowledge of users, their tasks, and their environments is critical to successful design
- * How to prepare and set up your site visits
- * How to select and train your user and task analysis team
- * What observations to make, questions to ask, and questions to avoid
- * How to record and report what you have learned to your development team members
- * How to turn the information you've gathered into design ideas
- * How to create paper prototypes of your interface design
- * How to conduct usability tests with your prototypes to find out if you're on the right track.

This book includes many examples of design successes and challenges for products of every kind.

 [Download User and Task Analysis for Interface Design ...pdf](#)

 [Read Online User and Task Analysis for Interface Design ...pdf](#)

User and Task Analysis for Interface Design

By JoAnn T. Hackos, Janice C. Redish

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish

"Hackos and Redish wisely offer us the three things we most need about user and task analysis: practical advice, practical advice, and practical advice." -Ben Shneiderman, University of Maryland

"This book is well written, thorough, and loaded with techniques, examples, and resources that bring analysis to everyone." -Marcia L. Conner, Director of Usability & Learnability PeopleSoft, Inc.

User and Task Analysis for Interface Design helps you design a great user interface by focusing on the most important step in the process -the first one. You learn to go out and observe your users at work, whether they are employees of your company or people in customer organizations. You learn to find out what your users really need, not by asking them what they want, but by going through a process of understanding what they are trying to accomplish.

JoAnn Hackos and Janice (Ginny) Redish, internationally known experts in usable design, take you through a step-by-step process to conduct a user and task analysis. You learn:

- * How interface designers use user and task analysis to build successful interfaces
- * Why knowledge of users, their tasks, and their environments is critical to successful design
- * How to prepare and set up your site visits
- * How to select and train your user and task analysis team
- * What observations to make, questions to ask, and questions to avoid
- * How to record and report what you have learned to your development team members
- * How to turn the information you've gathered into design ideas
- * How to create paper prototypes of your interface design
- * How to conduct usability tests with your prototypes to find out if you're on the right track.

This book includes many examples of design successes and challenges for products of every kind.

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish Bibliography

- Sales Rank: #719968 in Books
- Published on: 1998-02-23
- Released on: 1998-02-09
- Original language: English
- Number of items: 1
- Dimensions: 9.52" h x 1.36" w x 7.52" l, 1.88 pounds
- Binding: Paperback
- 512 pages

 [Download User and Task Analysis for Interface Design ...pdf](#)

 [Read Online User and Task Analysis for Interface Design ...pdf](#)

Download and Read Free Online User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish

Editorial Review

From the Publisher

Task analysis is an important aspect of user interface design, insuring that the end product is usable and practical. Written by task analysis experts, this book is the first book that provides full-length coverage of task analysis. It covers in detail every step of the task analysis process, and discusses the methodologies behind it.

From the Back Cover

"Hackos and Redish wisely offer us the three things we most need about user and task analysis: practical advice, practical advice, and practical advice." -Ben Shneiderman, University of Maryland

"This book is well written, thorough, and loaded with techniques, examples, and resources that bring analysis to everyone." -Marcia L. Conner, Director of Usability & Learnability PeopleSoft, Inc.

User and Task Analysis for Interface Design helps you design a great user interface by focusing on the most important step in the process -the first one. You learn to go out and observe your users at work, whether they are employees of your company or people in customer organizations. You learn to find out what your users really need, not by asking them what they want, but by going through a process of understanding what they are trying to accomplish.

JoAnn Hackos and Janice (Ginny) Redish, internationally known experts in usable design, take you through a step-by-step process to conduct a user and task analysis. You learn:

- * How interface designers use user and task analysis to build successful interfaces
- * Why knowledge of users, their tasks, and their environments is critical to successful design
- * How to prepare and set up your site visits
- * How to select and train your user and task analysis team
- * What observations to make, questions to ask, and questions to avoid
- * How to record and report what you have learned to your development team members
- * How to turn the information you've gathered into design ideas
- * How to create paper prototypes of your interface design
- * How to conduct usability tests with your prototypes to find out if you're on the right track.

This book includes many examples of design successes and challenges for products of every kind.

About the Author

JoAnn T. Hackos is president of Comtech Services, a design consulting firm that specializes in assisting companies to understand their users, design their products and information, conduct usability tests, and manage development projects.

Janice (Ginny) C. Redish is president of Redish & Associates, Inc. Ginny helps companies with user and task analysis, usability assessments, interface and information design, and building usability into software and documentation processes.

Users Review

From reader reviews:

Margert Lewis:

Book is to be different for each and every grade. Book for children until finally adult are different content. As you may know that book is very important usually. The book User and Task Analysis for Interface Design had been making you to know about other information and of course you can take more information. It is very advantages for you. The guide User and Task Analysis for Interface Design is not only giving you much more new information but also to get your friend when you really feel bored. You can spend your own spend time to read your publication. Try to make relationship together with the book User and Task Analysis for Interface Design. You never sense lose out for everything should you read some books.

Marni Johnson:

User and Task Analysis for Interface Design can be one of your beginning books that are good idea. We all recommend that straight away because this reserve has good vocabulary that could increase your knowledge in terminology, easy to understand, bit entertaining but still delivering the information. The article author giving his/her effort to put every word into joy arrangement in writing User and Task Analysis for Interface Design however doesn't forget the main stage, giving the reader the hottest in addition to based confirm resource facts that maybe you can be considered one of it. This great information may drawn you into new stage of crucial imagining.

Selma Lang:

Is it you actually who having spare time then spend it whole day by means of watching television programs or just resting on the bed? Do you need something new? This User and Task Analysis for Interface Design can be the respond to, oh how comes? It's a book you know. You are therefore out of date, spending your extra time by reading in this completely new era is common not a geek activity. So what these guides have than the others?

Charles Frye:

A lot of e-book has printed but it differs from the others. You can get it by internet on social media. You can choose the very best book for you, science, comedy, novel, or whatever by means of searching from it. It is named of book User and Task Analysis for Interface Design. You can include your knowledge by it. Without making the printed book, it could possibly add your knowledge and make you happier to read. It is most crucial that, you must aware about e-book. It can bring you from one place to other place.

Download and Read Online User and Task Analysis for Interface

Design By JoAnn T. Hackos, Janice C. Redish #9TJYRKIQB0L

Read User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish for online ebook

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish Free PDF d0wnl0ad, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish books to read online.

Online User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish ebook PDF download

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish Doc

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish Mobipocket

User and Task Analysis for Interface Design By JoAnn T. Hackos, Janice C. Redish EPub