

8 Mandates for Social Media Marketing Success: Insights and Success Stories from 154 of the World's Most Innovative Marketing Practitioners, Authors, and Professors

By Kent Huffman



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8 Mandates for Social Media Marketing Success focuses on the personal behavioral traits that marketers must master in order to get results with social media. Some of the most innovative marketing practitioners, authors, and professors—154 of them from all around the world—have provided their take on the eight mandates in this book. At the end of each chapter are two B2C and two B2B success stories featuring large organizations and small/medium organizations. A number of iconic brands are featured in this book, including Kimberly-Clark, AT&T, Gatorade, Gap, IBM, Frontier Airlines, Dell, AMD, Motorola, General Mills, MGM, Cisco, L.L.Bean, GE, Express, Deloitte, SAP, Adobe, and Wounded Warrior Project. In addition, comments by a number of marketing academics from many of the world's leading universities are included, such as Harvard, Purdue, UCLA, Duke, Syracuse, TCU, Rutgers, Michigan State, Texas A&M, Boston College, NYU, and Texas State.



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Editorial Review

Review

"A truly unique take on social media mastery. This book is full of gems from some of the best minds in the field!"

Mark Schaefer, Author of *Return on Influence: The Revolutionary Power of Klout, Social Scoring, and Influence Marketing*

"Kent is a leader with respect to guiding the C-suite in the social marketing space. He is a magnet for all of us who have banded together, taking a leadership role and stepping up to change the way marketers and brands build relationships and emotional connections with consumers. I consider his book a must-read for all business leaders."

Ted Rubin, Chief Social Marketing Officer at Collective Bias

"In a book the prizes listening above all else, Kent Huffman makes sure to take his own advice by letting others do the talking for him. This book is absolutely filled with countless bits of practical advice, poignant anecdotes, and real-life success stories. By keeping the information simple and accessible, Kent provides a brilliant model for aspiring marketers trying to figure out how to put theory into practice."

Cheryl Burgess, Co-Founder, Managing Partner, and Chief Marketing Officer at Blue Focus Marketing

"8 Mandates for Social Media Marketing Success is a truly social book. Kent Huffman reached out to the people in his famous lists of top marketers on Twitter for their thoughts and stories to define the eight key factors of SMM success. It proves to be a very effective way to get these ideas across and motivate action. How appropriate that Kent wrote the first 'social' SMM book! 8 Mandates belongs in the hands or on the iPad or Kindle of anyone involved in marketing."

Dr. Gary Schirr, Marketing Professor at Radford University

"Kent Huffman's book should be taking up permanent residence on the desks of everyone working in social media marketing, as well as business owners looking to close the gap between their brands and their customers. The easy-to-digest format—compelling commentary from top names in marketing and academia, along with success stories from companies large and small—makes 8 *Mandates* a handy guide for navigating the social media marketing waters."

Renay San Miguel, Chief Content Officer at Splash Media and former anchor/reporter at CNN, HLN, and CNBC

From the Author

About a year ago, I made the decision to write a book about social media marketing—one that fills in some of the blanks. In 8 *Mandates for Social Media Marketing Success*, I've focused on the personal behavioral traits that can affect your marketing initiatives, and this book details what I consider to be the top eight social media marketing mandates that must be mastered in order to, simply put, get results.

What makes this book different, and also infinitely credible, is the manner in which the content has been gathered. Some of the most innovative marketing practitioners, authors, and professors—154 of them from around the world—have provided their take on the eight mandates in this book. You can be sure that every comment by every one of those professionals comes with a big dose of "been there, done that" and "we know

what works."

I hope you enjoy reading 8 Mandates as much as I enjoyed creating it!

From the Back Cover

8 Mandates for Social Media Marketing Success features insights and success stories from 154 of the world's most innovative marketing practitioners, authors, and professors.

A number of iconic B2C and B2B brands are featured in this book, including Kimberly-Clark, AT&T, Gatorade, Gap, IBM, Frontier Airlines, AMD, Dell, Motorola, General Mills, MGM, Cisco, L.L.Bean, GE, Express, Deloitte, SAP, Adobe, and Wounded Warrior Project. In addition, comments by a number of marketing academics from many of the world's leading universities are included, such as Harvard, Purdue, UCLA, Duke, Syracuse, TCU, Rutgers, Michigan State, Texas A&M, Boston College, NYU, and Texas State.

"8 Mandates for Social Media Marketing Success succeeds in bringing together an impressive array of practical advice from top marketers who have tapped into the power of 'social' to find and connect with customers. In a highly-readable style, Kent Huffman gives a sound framework for social media marketing success."

Glen Gilmore, Forbes Top 10 Social Media Power Influencer and Adjunct Professor at Rutgers University

"Kent Huffman might have '8 Mandates for Social Media Marketing Success,' but if there were only one, it would be 'buy this book and read it!"

Jeffrey Hayzlett, Best-Selling Author and Global Business Celebrity

"Kent Huffman found a void in the market and filled it masterfully. A careful curator of content, Kent documents best practices in social media marketing and captures actionable insights from some of the sharpest minds in social media. 8 *Mandates for Social Media Marketing Success* provides inspiration and plenty of customizable blueprints. Read it and tweet!"

Teri Lucie Thompson, Chief Marketing Officer at Purdue University

Users Review

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